March 12, 2026

2pm-4pm

Helping Up Mission

Baltimore City CoC General Body Meeting

Baltimore City Continuum Of Care

Greetings

Agency Spotlight!

Call for New Committee and CoC Membership

Adult Protective Services & Family Preservation Overview

Baltimore City Department of Social Services

Adult Services

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Director

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Maryland
Department of Human Services
BALTIMORE CITY
Department of Social Services

Mission Statement

To serve **vulnerable adults** who have limitations, due to a disability or advanced age, through a **home and community-based service delivery system**.

Collectively, our programs:

Protect
vulnerable persons

Promote
self-sufficiency

Avoid or delay
unnecessary institutional care or other out-of home placements

What is a Vulnerable Adult?

A vulnerable adult is someone who:

- Lacks the physical or mental capacity to independently provide for their own daily needs.

CONSIDERATIONS:

1. Does the individual have the capacity to understand or recognize that they are no longer able to independently act in their best interests?
2. If they do understand, can they independently do anything about it, or do they have supports in place to ensure that their needs are met?

An adult with disabilities is not necessarily a vulnerable adult

- What is the DEGREE of their limitation/disability?
- What is its IMPACT on their ability to provide for their own daily needs?

Adult Services Programs

- Adult Protective Services (APS)
- Adult Public Guardianship
- Social Services to Adults (SSTA)
- Respite Care Services
- In-Home Aide Services (IHAS)
- Project HOME

Adult Protective Services

What is APS:

Adult Protective Services is a legally mandated program designed to assist, or act on behalf of, vulnerable adults who are unable to protect their own interests, and to reduce the immediate and future risk of maltreatment.



Eligibility:

Adults over the age of 18 with varying levels of vulnerability and needs.

Goals:

To investigate allegations of maltreatment of vulnerabile adults and to reduce and eliminate risk of harm.

- Confirm the validity of the reported allegations
- Reduce risk factors for future maltreatment
- Stabilize and maintain clients in their home environment or an alternative placement
- Initiate and secure referrals for community resources and supports.

Reportable Maltreatment Types

Physical Abuse



The sustaining of any physical pain or injury by a vulnerable adult as a result of cruel or inhumane treatment or as a result of a malicious act or acts by a caregiver.

Sexual Exploitation



An act that involves sexual molestation or exploitation of a vulnerable adult.

Financial Exploitation



Any action, which involves the misuse of a vulnerable adult's property or funds.

Neglect By Others



The failure to provide necessary assistance and resources for the physical and mental health needs of the vulnerable adult, including food, clothing, toileting, essential medical treatment, shelter, and/or supervision.

Self Neglect



The inability of a vulnerable adult to provide their own access to services that are necessary for their physical and mental health; and the absence of which impairs or threatens the vulnerable adult's safety and well-being.

Common Misconceptions

APS works within the balance of safety and civil rights. Protecting adults also means protecting their right to make their own choices.

Misconception: APS Can Force Adults to Accept Help

Reality: APS generally **cannot force** a competent adult to accept services. Adults have the right to make bad decisions. APS cannot override personal autonomy without legal authority.

Misconception: APS Can Remove Someone From Their Home

Reality: APS **cannot remove** an adult from their home without legal authority. APS focuses on supporting safe choices, not forcing placement.

Misconception: APS Can Take Over Someone's Finances

Reality: APS **cannot manage** someone's money. APS may help connect people with financial protections, but we do not control finances.

Misconception: APS Can Immediately Fix Every Situation

Reality: APS **cannot immediately resolve** every crisis. APS workers often coordinate with multiple systems (the client, medical, legal, housing, mental health, etc) to coordinate the most appropriate response for safety and stability.

Misconception: If Someone Is Being Exploited, APS Can Stop It Immediately

Reality: APS can **investigate and refer**, but stopping exploitation often requires other processes to take place. These processes can take time.

Adult Public Guardianship

What is Guardianship:

Adult Public Guardianship is a legal procedure in which the court determines if a person's ability to make health and safety decisions for themselves is significantly impaired. If so, the court will then appoint a guardian to act as a substitute decision-maker.

Eligibility:

- Adult age 18-64 (age 65 and older- Department of Aging)
- Baltimore City resident or close ties to Baltimore City (if homeless)
- No other interested person able or willing to assume guardianship
- Deemed to lack the capacity as certified by physicians/ psychiatrists and issued by the Court

What is Capacity?



The sufficient understanding to make or communicate responsible decisions concerning his or her person, including provisions for healthcare, food, clothing, and shelter.



BAD DECISIONS VS INABILITY TO MAKE DECISIONS



Lack of Capacity:



Due to a physical or mental disability or disease, habitual drunkenness, or addiction to drugs



medical



mental health (severe psychiatric)



cognitive disorders



neurodevelopmental disorders



Majority of petitions are filed by hospitals seeking an appropriate and safe discharge for clients

Social Services to Adults

What is SSTA?

Social Services to Adults is a voluntary case management service that provides assistance to adults with functional disabilities seeking to remain or become self-sufficient.

SSTA Seeks To:

- Prevent abuse, neglect or exploitation
- Resolve financial crises
- Reduce instances of unnecessary institutionalization
- Secure institutional care when appropriate

Eligibility:

- Vulnerable adults over the age of 18
- Baltimore City resident
- Must be a willing participant

Goals:

- Prevent potential crises that may disrupt the client's quality of life
- Promote self sufficiency and encourage self determination
- Prevent future agency involvement by assisting clients with seeking, building, and sustaining family and community support systems

SSTA Units

SSTA Intake

Short term, crisis intervention case management services responsible for:

- Providing emergency financial assistance for eligible clients
- Aides in housing placement
- Makes referrals to various community resource
- Assists with applications for state/federal benefit

SSTA IHAS Case Management

Long term case management services responsible for:

- Ensuring the ongoing stability of clients actively receiving personal care/chore services through IHAS
- Assisting clients with financial and community resources to delay or prevent institutionalization

In Home Aide Services

What is IHAS:

In-Home Aides serve adults 18 or older with functional disabilities who need assistance with activities of daily living in their home, vulnerable adults with no caregiver, those at risk of institutional placement, and those at risk of abuse or neglect.

In-Home Aides provide provide help with personal care, transportation/escort, training in self-care and care-giving skills, and also perform minor household chores.

Eligibility:

- Accept case management services from SSTA.
- Agree to pay fee on IHAS fee fee on tnck scale for services, if required.

Goals:

- Provide services in the home to prevent or reduce the length of institutionalization.
- Teach home management, self-care, survival and caretaking skills.
- Supervise and provide companionship and assistance.

In Home Aide Services



The Team

- IHAS Supervisor
- Community Health Nurse
- Family Support Worker (FSW)

Services Provided by FSW

- Personal Care
- Meal Prep and planning
- Chore Services
- Transportation/escort services
- Respite Service
- Shopping or errands

Additional Support

- Nursing Assessment every 60 days or more as needed
- Heavy Chore (if needed)

Project HOME

What is Project Home:

- Voluntary supportive housing program for mentally and/or physically disabled adults (18+).
- For those unable to live independently but whose disability can be managed in a home environment.
- Adult Foster Care model of supportive housing.

Eligibility & Goals:

- **Eligibility:** Adults (18+) with a documented disability, unable to live independently, willing to live in a family setting in Baltimore City.
- **Goals:** Provide a family-like setting, nurture clients, help maintain/develop skills for the least restrictive environment.

Program Details & Requirements:

- Providers must be 21+ with sufficient income.
- All providers must have a backup provider identified.
- Providers certified/recertified annually by Housing Coordinator.
- Every client assigned a case manager for monthly visits and stability collaboration.
- Individualized service plans assessed every six months or as needed.
- Registered Nurse consultations to support client and provider.
- Clients become part of the provider's family.
- Client's income (e.g., PAA, MA) contributes to cost of care.

Project Home

- Providers must be at least 21 years old and have sufficient income to meet their own household expenses without relying on Project Home client funds
- All providers must have a backup provider identified
- Providers are certified and recertified annually by their Housing Coordinator
- Every client is assigned a case manager who conducts monthly visits and collaborates with the providers to ensure the stability of each client
- Individualized service plan are assessed every six months or as needed
- Registered Nurse consultations to support the client and the provider
- Clients become part of the provider's family
- The client's own income, and potentially additional funds through PAA (Public Assistance to Adult) and the MA (Medical Assistance) Program contribute, to their cost of care

Respite Care Services

What is Respite:

The Respite Care program offers financial reimbursement for short-term, temporary care of persons with disabilities to family caregivers in order to provide them with a period of rest and renewal.

Eligibility:

- Caregiver must be an adult (18+)
- Caring for a child or adult diagnosed with a developmental or functional disability

Program Details:

Up to 164 hours per fiscal year can be provided

- at planned intervals
- in a time of crisis
- on an as-needed basis

Contact Information

All referrals and questions regarding the Adult Services programs can be directed to the Adult Services hotline

Adult Services Hotline

410-361-5000

MOHS Updates

Performance Measures
2026 PIT Count
Agency Updates



2025 At A Glance

MOHS endeavors to make homelessness rare, brief and non-recurring. In 2025, MOHS and our partners supported over 20,000 Baltimore City residents at risk of or experiencing homelessness through a variety of permanent supportive housing programs, permanent housing, supportive services, winter shelter and supportive services.

- **20,867** clients served through supportive services, emergency shelter and permanent housing programs
- **4,175** clients served in permanent housing
- **1,119** clients that exited homelessness to permanent housing
- **3,053** residents were accommodated in City-funded shelters
- **3,839** unhoused residents were served by our outreach team and provided **69, 453** service connections
- **190** survivors of domestic violence were served in our domestic violence shelter, with **60%** of the households exiting to a more secure housing option.
- **803** clients served with permanent housing in our HOPWA programs

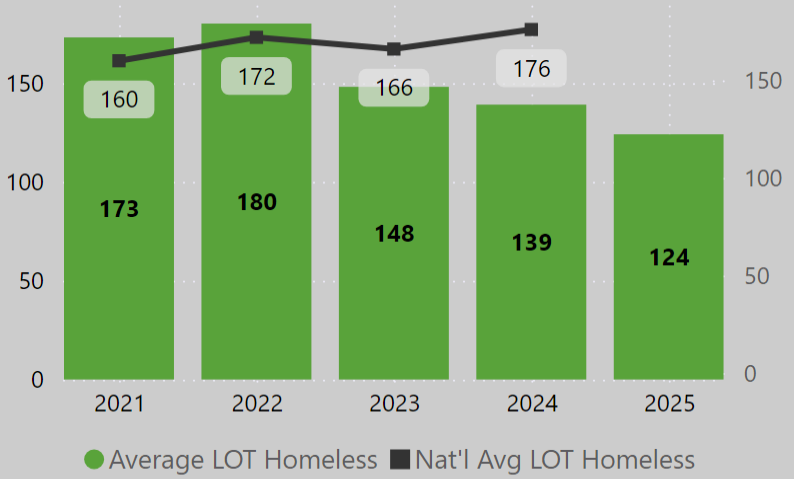
Baltimore City System Performance Measures (SPM) FY 2021 - FY 2025

*FY2025 Data is not yet final

Years: 2021 – 2025

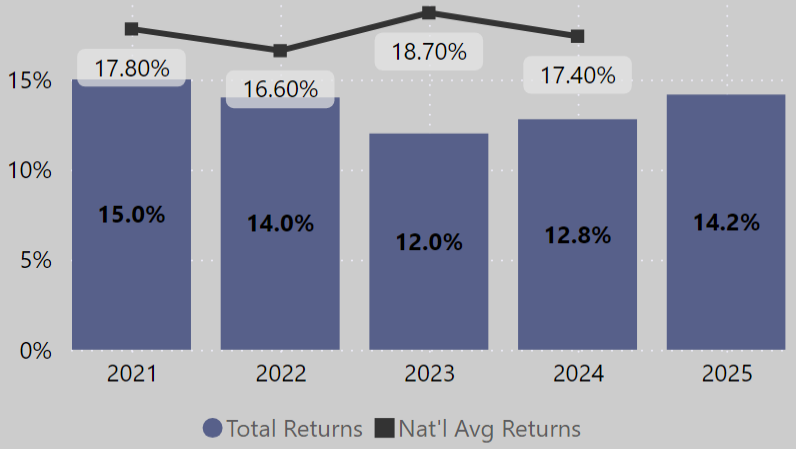
SPM 1- Length of Time Homeless

Average amount of days spent in emergency shelter.



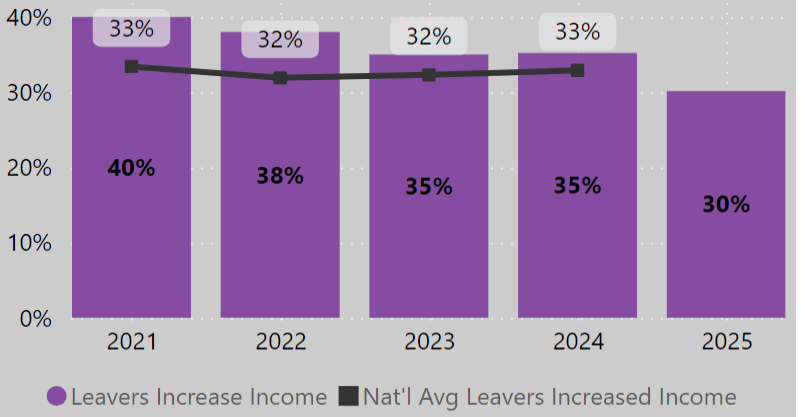
SPM 2- Returns to Homelessness

The extent to which clients who leave homelessness experience additional spells of homelessness.



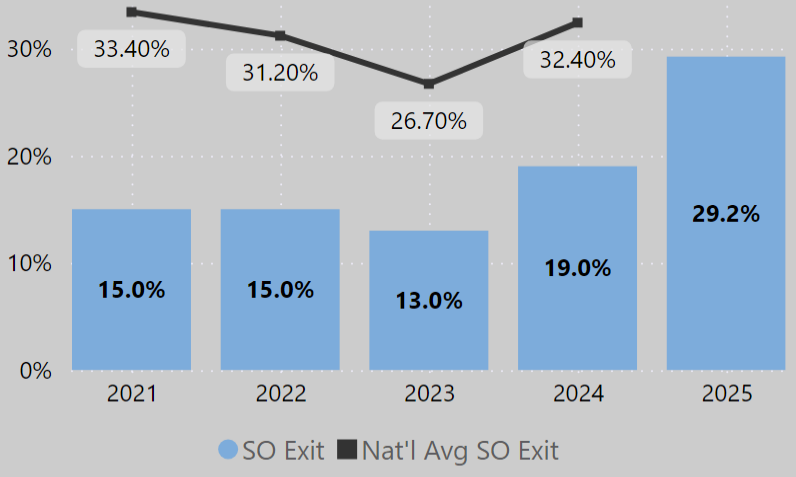
SPM 4- Income Growth

Percentage of adults who left CoC funded programs and saw income growth.



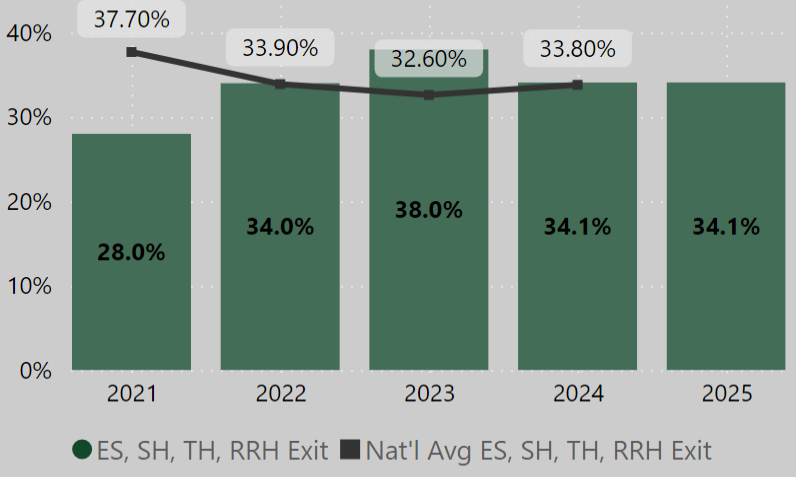
SPM 7a - Successful Placements from SO

Percentage of exits from SO to ES, SH, TH, RRH or PH



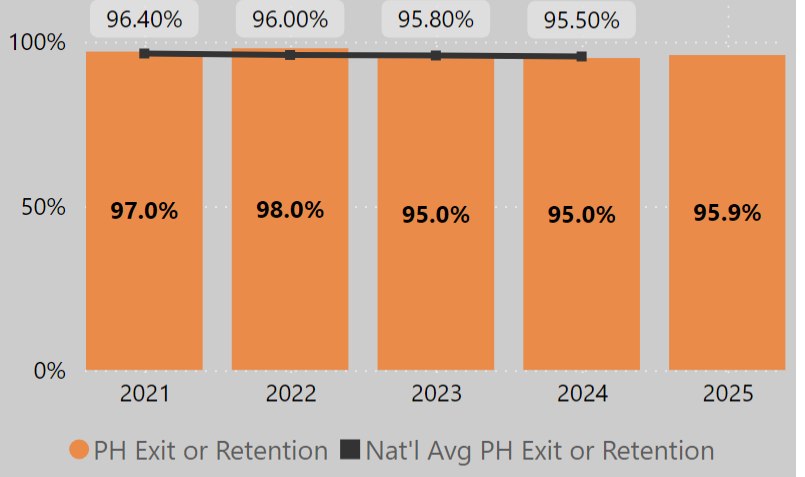
SPM 7b1- Exits to Permanent Housing

Percentage of exits from ES, TH, SH, RRH to PH



SPM 7b2- Retention of Permanent Housing

Percentage of clients in PH who maintained permanent housing



Abbreviations: SO- Street Outreach, ES- Emergency Shelter, TH- Temporary Housing, SH- Safe Haven PH- Permanent Housing, RRH- Rapid Re-Housing

Homelessness in Baltimore City
Point-in-Time Count Year over Year

	Emergency Shelter	Transitional Housing	Unsheltered	Total
2022	895	578	124	1,597
2023	905	533	113	1,551
2024*	872	615	113	1,600
2025	1,234	602	188	2,024
2026^	1,239	356	188	1,783
25-26 % Change	0%	-41%	0%	-12%
22-26 % Change	38%	-38%	52%	12%

Notes:
*There was not an unsheltered count conducted in 2024, an estimate from HUD was used for calculations.
^ 2026 data is preliminary and subject to revisions.

Agency Updates

Consolidated Funding Application

- *Released RFP: February 13, 2026*
- *Bidder's Conference: February 20, 2026*
- *Eligible Renewal Applicants for Rapid Rehousing (RRH), Housing Stabilization, HOPWA, Transitional Housing, and Transitional Aged Youth Supportive Services.*
- *Eligible New or Renewal Applicants for Street Outreach, Emergency Shelters (ES), Drop-In Center, Youth Emergency Shelter Staffing Support/ Services, Winter Shelter Sites and Winter Shelter Meals*
- ***Submission Deadline: March 20, 2026***

Transportation RFP

- *Seeking qualified transportation providers to support individuals and families experiencing homelessness*
- ***Submission Deadline: March 27, 2026***

ACIS LOI- Update

- *Proposed expansion of 458 additional participant spaces*
- *Total **potential** capacity: 758 citywide*
- *Expansion Areas:*
  - *1) Project-Based Supportive Housing and*
  - *2) Intensive Street Outreach Engagement (125 participant spaces)*
- ***Submission Deadline: March 27, 2026***

HSP has Released their Application:

- Eligible activities include: street outreach, shelter, host homes, rapid re-housing, permanent supportive housing, homeless prevention/diversion, HMIS data entry and system administration, and administrative costs.
- Submission Deadline: April 17, 2026

Agency Updates

MOHS Flex Fund

- *MOHS released Flex Funds to assist sheltered and unsheltered move into permanent housing*
- *City Funded Drop-in centers, shelter and outreach providers can submit application on behalf of clients assisted*
- *Eligible Uses:*
  - *1) Security Deposit and Rental Assistance (up to 3 months)*
  - *2) Rent Arrears (if the arrears presents a barrier to moving into permanent housing)*
  - *3) Moving Costs Assistance (Movers or Moving Truck Rental)*
  - *4) Travel Expenses (One way ticket to connect a homeless individual to a friend or family member in another city or state)*
- *All applications must be submitted in HMIS with all supporting documentation*
- ***Funds are available through June 30, 2026***

THANK YOU FOR YOUR CONTINUED SUPPORT!

Open Floor for Members

Closing

